



99 corporation ltd
b2b lead generation and sales support

Chris Heath - Tech Writing

PO Box 873,
Napier 4140
New Zealand

Dear Chris,

I'd like to personally thank you for your outstanding work on our company template documents. We now have a tidy and great looking set of documents for use both internally and with our clients.

We found the following aspects of working with you to be of the highest standards:

Meeting with us to understand our needs and what we were trying to achieve.

Delivering us your job estimate and explaining to us how you arrived at the costs.

Producing our work in a timely manner and in accordance with the timeframe you proposed.

Seeking our approval and satisfaction with the work you produced.

Providing us with easy to understand training on use of the document templates.

Following up to ensure we were still comfortable using the templates and did not have any concerns.

I have no hesitation at all in referring or recommending your services to any business looking to sharpen up the way they use their documentation. You've saved us a considerable amount of administration time that when we combine time savings across the entire team, already covers the investment of your services.

Thank you so much Chris, you've under promised and over delivered on our project - your efforts and the results have been amazing.

Warm regards,

A handwritten signature in black ink, appearing to read 'Brad Friis'.

Brad Friis

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