

Greenfield Diving Services

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10th July 2010.

Mr. Chris Heath
Heath Research Services Ltd.
P. O. Box 873
Napier.

Dear Chris,

With regard to the Diving Operations Manual you updated for our company earlier this year, we write to express our appreciation of the quality and professionalism you have shown in the production of this document.

As we did not have the skills to attend to the technical writing or the research facilities that you had at your disposal, and upon the recommendation of Mark Kingsbeer of KIWISpan, we took the opportunity to avail ourselves of your expertise.

We were not completely sure of what we would finally finish up with and appreciated the continual updates as the research progressed.

The extent of your intensive research and the visual excellence of the final product exceeded all our expectations.

The general opinion of all the members of our team who used the manual in May this year, was that it is a concise document, easy to understand with clear instruction on Rules, Regulations and Safety in the workplace.

There is a specific section, which applies to each individual depending on their level of competence, and that person does not need to read the whole document to understand his requirements and to adequately complete his obligations as a team member.

Thank you Chris,

We wish you success


Signature Hidden for Security Reasons

Ken Greenfield